

FAQ

HOW FAR IS THE CENTRAL RAILWAY STATION FROM THE HOTEL?

The central station is 1.5 km far from our hotel. For the transfer to and from Bologna's Central Station we can book a taxi or a private car for you. Otherwise, just outside the station you will find bus stops and taxi stands. If you have enough time and you are travelling without heavy luggage, you can also reach us through a pleasant walk of 1.5 km along Via Indipendenza, one of the nicest shopping avenues in the city. The station of Bologna is one of the main hubs of the national rail network, this makes it easily accessible from all major Italian and European cities.

WHERE IS THE ART HOTEL OROLOGIO?

Art Hotel Orologio is in via IV Novembre, 10, beside Piazza Maggiore, the main square in Bologna historical centre. They are nearby the Two Towers, Basilica di San Petronio, Piazza Santo Stefano, Archiginnasio, Pinacoteca and Comune of Bologna, you can walk to the the main monuments of the city or you can ask for our free of charge bicycles. Nearby the hotels you will also find many restaurants, the two main shopping streets of the city centre and Galleria Cavour, popular for its prestigious shops of the most exclusive brands.

DO YOU HAVE PARKING FACILITIES?

Even though the hotel is located in the quietness of a pedestrian area, you can park your car in our private parking; forget about driving and enjoy a walking tour or a bike ride thanks to our free bike rental around the nooks and narrow streets of Bologna's old town.

IS BREAKFAST INCLUDED IN THE PRICE AND WHAT TYPE OF BREAKFAST IS IT?

Our rich breakfast is served every morning from 7 to 11 am and it is included in the cost of the room. We can offer: various types of bread, typical of our region, Croissant: sweet and savory, Finger food, quiche and toast, hard-boiled and fried eggs, yogurt with or without fruit and cereal, selection of jams, jellies, and honey, pastries, cold cuts and fresh cheese, fresh seasonal fruit, nuts and canned fruit (pears, apricots, and plums), assorted fruit, vegetable juice and freshly squeezed orange juice, gluten free products.

AT WHAT TIME CAN WE CHECK-IN AND OUT?

Check-in: from 3.00 pm. Check-out: until 11.00 am. If you like, during the check-out day, you could leave your luggage with us and visit the city before leaving. Our staff will store the luggage in a secure designated storage room by the lobby until your return.

IS THERE ANY CHARGE WHEN I BOOK?

No, no cost will be charged when booking. Exception could be made for fair periods or promotional rates. The day of the arrival we will do a pre-authorization of the credit card and you might receive a notification, but nothing will be charged without your previous authorization.

WHY DID THE PRICE CHANGE FROM YESTERDAY?

Prices follow the rooms' availability, so they could change according to request, it is the same as when you book a flight. It is recommended to book with proper advance, in order to find the better available rate.

CAN LUGGAGE STAY IN THE HOTEL?

Luggage can be stored free of charge in our depository and be collected when you leave the city.

DO CHILDREN PAY LESS THAN ADULTS?

At Art Hotel Orologio children under 3 years old do not pay the stay and they will have nice surprise for free. Furthermore, for our little Guests we have bottle warmer, cradle, high chair, microwave oven to warm broth, baby sitter and pediatrician on request: ask the receptionist! Moreover, on request, there is the possibility to have connecting rooms for family at discounted prices.

ARE PETS WELCOME?

Yes, pets are welcome at our hotels and in the rooms; ask for dog basket and bowl and a special gift at the Reception.

ARE THERE TVS IN THE ROOMS AND ARE THERE INTERNATIONAL CHANNELS (SATELLITE TV)?

Rooms have satellite TV with also international channels.

IS IT POSSIBLE ACCESS THE INTERNET FROM MY ROOM?

The hotel is provided with Wireless connectivity in each room. For guests with personal laptops, the hotels are equipped with complimentary wireless: please inquire at the reception for the password in order to use this service free of charge.

IS IT POSSIBLE TO BOOK MUSEUMS AND EVENTS TICKETS BY THE HOTEL?

Yes it is, our staff will be glad to help you book tickets or others events. Art Hotel Orologio can also suggest you interesting guided tours around the main monuments of the city, the itinerary will be: Piazza Maggiore, Fontana del Nettuno, Palazzo Re Enzo, Palazzo d'Accursio, Basilica di San Petronio, Archiginnasio, Abbazia di Santo Stefano, Palazzo della Mercanzia and Due Torri.

WHICH IS THE NEAREST AIRPORT?

The International Airport Guglielmo Marconi is just 8 km far from the city center, to which is connected by the Marconi Express shuttle and by taxi-services. If you prefer, Art Hotel Orologio can book for you a private car. Otherwise, just outside of the airport you will find the Marconi Express shuttle stop and taxi stands. Getting to our Hotels will take you approximately 15/20 minutes.

IS THERE ANY SHUTTLE SERVICE FROM/TO THE FAIR?

On request we will be glad to book for you a private car. Further information can be asked at the reception.

HOW MANY FLOORS ARE THERE AND IS THERE AN ELEVATOR?

The Art Hotel Orologio has 5 floors and the elevator.